



Our Rehoming Procedure

Following your initial enquiry, we will discuss your experience and your plans for the horse / pony, and the facilities you are able to provide for its ongoing care.

We can send you a copy of our terms and conditions, and an application form to complete, or you can download one from our website. This will enable us to capture the details to ensure that we can match you to the right horse.

Following receipt of your application, we will invite you to visit the yard and have a look at the horses that we think will meet your criteria.

We can then retire to sit and chat about the history of any you might be interested in and their care requirements moving forward.

We will arrange for a second visit where you can see the selected horse(s) being ridden and then you will be able to try them yourself in the arena and if all goes well we can then go out for a hack.

We would encourage you to spend as much time as you like on the yard with the horse (s) that you are interested in to get to know their personalities and start creating a bond. We feel that the interaction on the ground is as important as the ridden experience.

We encourage you to take your time over the decision making process to be absolutely sure that you have made the right choice. Please feel free to ask as many questions as you want along the way, as the more you know about your horse and his care the easier the transition will be for you both.

Once you have selected the horse we will discuss our terms and conditions and arrange to come to do a site visit at the venue at which you wish to keep the horse. We will complete a checklist to ensure you can meet the care requirements of the horse.

At this point we will require you to identify 2 referees that we can contact. This needs to be for example your vet, farrier, physio, etc.



We will provide you with a written record of your horse's care requirements including any little idiosyncrasies they might have so you can be fully prepared upon its arrival. We would suggest that at this point you consider setting up the required insurance.

If both sides are happy we are ready for you to take your horse home – the exciting bit. We will sign all the agreements and at this point the non-refundable fee will be payable. If you don't have transport, we can deliver the horse to you but it will be charged at a mileage rate to cover fuel costs.

You are now entirely responsible for the costs for the horse

We will maintain daily contact until you are happy that your horse has settled.

We will visit 1 month later to check all is ok and discuss any questions concerns or worries you may have, but hopefully to see you are both having a wonderful time together and planning your future.

A further visit will take place in 6 months, but we encourage borrowers to keep in regular contact with us and send us stories on a regular basis via text, Facebook and/or email. We have a keen interest in their lives as we will have spent many hours and tlc on them during their time with us.

Please remember that if at any time it is not working out for you, the horse can be returned to us as our prime aim is to ensure that the partnerships are well matched and happy. You will be responsible for the return of the horse however, if transport is difficult, we can collect but will charge a mileage fee.

We are keen to make the selection process as straight forward and enjoyable as possible.